



**THE
BLUE
MARBLE
ACADEMY**

INFO@THEBLUEMARBLE.CA
905-833-3233

TERMS & CONDITIONS OF SERVICE V 5.0

Effective January 1st, 2026

1. Definitions

"Terms and Conditions" shall be defined as The Blue Marble Academy Inc. Terms and Conditions of Service

"Service" shall be defined as the provision of tutoring and/or classroom services to Customers.

"Customer" shall be defined to include the parent, guardian, or responsible party for Service

"Student" shall be defined as the person receiving tutoring and/or classroom services (the Student may or may not be the Customer) "Company" shall be defined as The Blue Marble Academy Inc. based in Ontario, Canada.

"Service Commencement Date" Shall be defined as the first day that tutoring and/or classroom services are provided to the Student (i.e the day of the Student's first tutoring and/or classroom session) "Effective Date of Termination" shall be defined as 30 calendar days following the date the Customer provides Notice of Termination, as defined in Section 3.

Other terms may be defined in the following sections.

2. Price of Service

The Customer shall be charged for the March Break Camp, which runs Monday to Friday, 9:00 AM – 3:00 PM (March 16-20).

The pricing options are as follows:

- Early Bird Price: \$399 + HST (available until February 13th)
- Regular Price: \$499 + HST (effective February 14th)

Payment must be made in full prior to the start of the March Break Camp to secure the Student's enrolment.

Fees are based on the Student's commitment to attend the full camp. No refunds, credits, or discounts will be provided for missed days, including absences due to illness or personal reasons.

3. Termination of Service

The Customer may cancel enrollment by providing written notice to the Company. Notice must be submitted using one of the following methods:

- By emailing hello@thebluemarble.ca
- By calling 905-833-3233

Please note: It is not sufficient to contact an Instructor directly. All cancellations must be communicated to the Company by email or phone.

All March Break Camp registrations are non-refundable after March 7th. Any cancellation made on or after this date will not be eligible for a refund.

4. Contracting with Employees of The Blue Marble Academy Inc.

The Customer agrees not to contract with employees of The Blue Marble Academy Inc. (independently of The Blue Marble Academy Inc.) to purchase any services provided by The Blue Marble Academy Inc, including, but not limited to, tutoring, classroom programs, career advice, consulting or other types of instruction services.

5. Payment Liability Policy

Session Length

The March Break Camp is a full-day program running Monday to Friday from 9:00 AM to 3:00 PM. Enrollment is for the entire camp week, and partial-day attendance is not prorated.

If the Student arrives late, leaves early, or misses one or more days of camp for any reason, the full program fee shall still apply. No refunds, credits, or make-up days will be provided for late arrivals, early departures, or absences.

The Company reserves the right to modify daily schedules, activities, or staffing as required for operational or safety reasons. Such changes shall not entitle the Customer to a refund or fee adjustment.

Workshop Length

The March Break Camp operates as a full-day program, running Monday to Friday from 9:00 AM to 3:00 PM. Enrollment applies to the entire camp week, whether attended in full or in part.

The Customer shall be charged for the full March Break Camp fee upon registration. Attendance for partial days or individual days does not reduce the total program fee.

Cancelled, Missed and Late Sessions

If the Student arrives late, leaves early, or misses one or more days of the March Break Camp for any reason, the full program fee shall still apply. No refunds, credits, or make-up days will be provided for missed days, including absences due to illness, travel, or personal circumstances.

Cancellations must be communicated directly to the Company by email or phone. It is not sufficient to notify an Instructor or staff member.

All March Break Camp registrations are non-refundable after March 7th.

As the March Break Camp is a fixed-date, fixed-capacity program, no courtesy missed days or penalty-free absences apply.

Cancelled, Missed and Late Workshops/ P.A Day Camps

Except in the case of extenuating circumstances (e.g., sickness, emergencies, etc.), the Customer must notify a representative of the Company at least 1 week (5 business days) in advance if he or she expects to miss a scheduled workshop. If the Customer fails to meet the 5 business days advance notification requirement, he or she shall be charged for the full length of the scheduled workshop. If the Student arrives late for a scheduled workshop, The Customer shall be charged for the full length of the scheduled workshop, even if the length of the actual workshop is shorter than the amount of time originally scheduled.

6. Authorization to Charge Credit or Debit card

The Customer authorizes the Company to charge his or her credit card or debit card for scheduled sessions or classroom programs. Should the Company be unable to charge the Customer's credit card or debit card, the Customer agrees to promptly pay for any charges incurred under the Terms and Conditions upon receiving an electronic invoice from the Company and must be paid prior to any sessions (tutoring or classroom). Accounts in arrears will not be permitted any sessions unless there is explicit written consent by the Company.

7. Limitation of Liability; Tutoring Meeting Policies

If the Customer receives tutoring in his or her home and the Student is under the age of legal majority in the Province of Ontario, the Customer agrees to ensure that a parent, legal guardian, or adult over 19 years of age is present at all times while tutoring is taking place. For meetings taking place at locations other than the Customer's home where the Student is under the age of legal majority in the Province of Ontario, the Customer agrees to promptly pick up the Student at the end of the scheduled tutoring session. Regardless of the location of the meeting, the Customer acknowledges that the Company shall not be responsible for any damage, loss, or bodily harm that occurs during, before, or after tutoring meetings.

8. Respect in the workplace

Each individual has the right to work in a professional atmosphere and in a workplace that prohibits discrimination and harassment, as well as retaliation against anyone who in good faith reports or participates in an investigation of discrimination or harassment. Any Customer or Student that does not behave in accordance with respect will have their program cancelled immediately and will not be permitted any discounts or refunds. The Blue Marble Academy Inc. has zero tolerance for obscene, rude or hurtful language, behavior, any form of aggressive or abusive body language or virtual bullying or forcefulness of any nature. The Blue Marble Academy Inc. has the right to pursue legal action on behalf of our employees.

9. Enforceability of Terms and Conditions

The terms and provisions of these Terms and Conditions of Service shall continue in full force and effect without impairment or limitation.

10. Revisions to Terms and Conditions

The Company reserves the right to revise The Blue Marble Academy Inc. Terms and Conditions of Service at any time.